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Premium Trust Bank Recruitment 2025 Apply Now

Description

Premium Trust Bank is a leading financial institution committed to providing innovative and customer-centric banking solutions. As we continue to expand our team, we are seeking qualified and dynamic individuals to join us as Customer Service Representatives.

Responsibilities

- Interact with customers to provide information about banking products and services.
- Assist customers in opening new accounts, processing transactions, and addressing inquiries.
- Resolve customer issues, complaints, and discrepancies in a professional and timely manner.
- Educate customers on digital banking platforms and encourage the adoption of online services.
- Collaborate with other departments to ensure seamless customer experiences.
- Meet and exceed customer service and satisfaction goals.

Qualifications

- Bachelor's degree in Business, Finance, or a related field.
- Proven customer service experience in the banking sector is preferred.
- Strong communication and interpersonal skills.
- Knowledge of banking products and services.
- Ability to multitask and work in a fast-paced environment.
- Proficiency in using computer applications and banking software.

Job Benefits

- Competitive salary and performance-based incentives.
- Comprehensive health and dental insurance.
- Retirement savings plan.
- Professional development opportunities.
- Employee assistance programs.
- Friendly and inclusive work environment.

Contacts

Interested candidates should submit their resume and a cover letter detailing their relevant experience to careers@premiumtrustbank.com with the subject line "Customer Service Representative Application"

Note: Only shortlisted candidates will be contacted for interviews.

Join Premium Trust Bank and be part of a dynamic team that is shaping the future of banking! Apply now for an exciting career opportunity.

Hiring organization

Premium Trust Bank

Employment Type

Intern

Industry

Financial Services

Job Location

Plot 1612 Adeola Hopewell St,
Victoria Lagos, Lagos 101233,
Lagos, Nigeria, 101233, Victoria
Lagos, Lagos, Nigeria

Working Hours

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Date posted

April 14, 2025

Valid through

06.12.2026

